

Payroll Operations Process Improvement

Business Challenge

Our client was a rapidly growing High-Tech cloud storage company, and found themselves using an inefficient and outdated payroll system. They had been given the opportunity to influence a planned upgrade by their payroll provider to better accommodate their needs, streamline their processes and address their issues, however they had no process documentation or information to take advantage of this opportunity.

The key issues that faced our client were:

- Lack of process documentation for current processes in the company
- Process pain points were not defined and hindering the productiveness of the team
- To-be processes needed to be defined for the new payroll upgrade, and pain points addressed for ease of use

Client & Engagement Quick Facts

- Three month project for top ranked cloud storage company
- Process improvement influence on new payroll system upgrade
- Process analysis performed to streamline and provide redundancy

Our Solution

Kenny & Company's team brought advanced process design expertise, and process improvement skills to this program in order to help the client document as-is processes, identify pain points, and draft sustainable to-be processes that are repeatable within the company. We used a systematic process approach in order to engage stakeholders across multiple departments, to understand the current process state, ultimately streamlining processes. Our team developed detailed process flow charts, process analysis, and step-by-step process documentation, which will also be used in training.

Business Benefits

This engagement was instrumental in preparing the client for their payroll system upgrade. The client now has sustainable process documentation in place, and pain points defined. With action plans in place to address the pain points, streamlined to-be process flows and documentation is now a valuable artifact which will provide ongoing repeatable processes for the client.

About Us

Kenny & Company is a management consulting firm offering Strategy, Operations and Technology services to our clients.

We exist because we love to do the work. After management consulting for 20+ years at some of the largest consulting companies globally, our partners realized that when it comes to consulting, bigger doesn't always mean better.

Instead, we've created a place where our ideas and opinions are grounded in experience, analysis and facts, leading to real problem solving and real solutions – a truly collaborative experience with our clients making their business our business.

We focus on getting the work done and prefer to let our work speak for itself. When we do speak, we don't talk about ourselves, but rather about what we do for our clients. We're proud of the strong character our entire team brings, the high intensity in which we thrive, and above all, doing great work.

Who We Are

Partner Led

Our Partners are personally committed to our clients and lead every engagement.

Experience, Perspective and Passion

We average over 20 years in professional services and bring tailored approaches to every client engagement.

Focused, Collaborative, High-Impact

We work side-by-side with our clients in highly focused teams to solve complex business problems.

Client First

Our highest priority is our client's professional and personal success. We believe clients should expect more.

Guarantee Our Work

We guarantee our clients complete satisfaction every engagement every time.

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